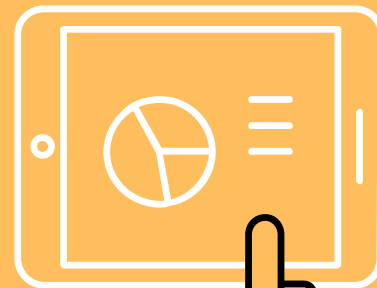
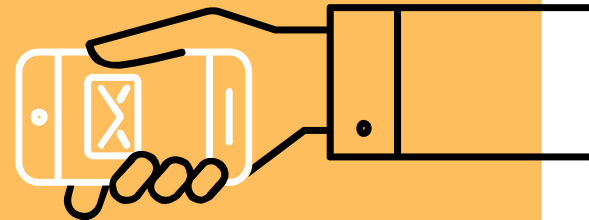
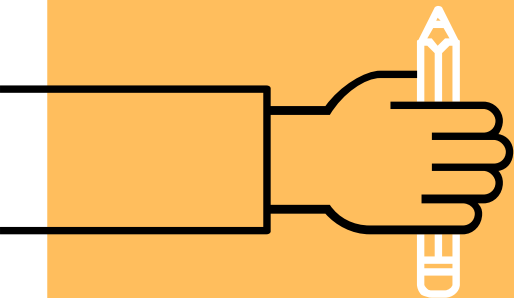
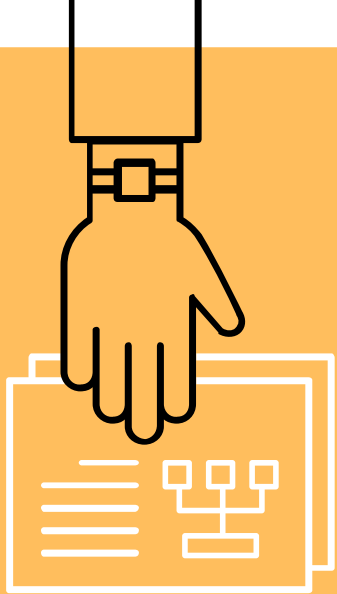


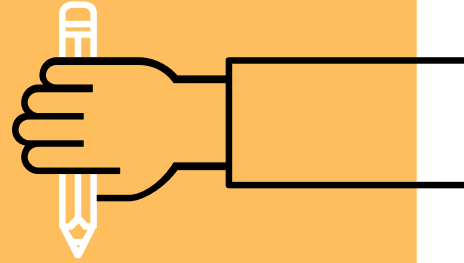
COVID-19 SURVEY RESULT:

Korean Collections and Libraries
in North America during
the Pandemic

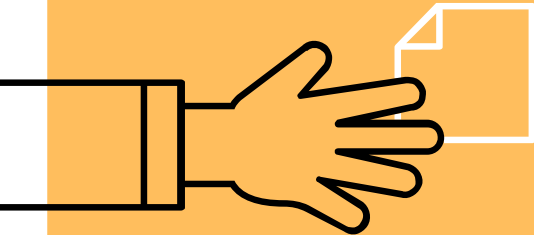
Presented by:
Committee on Korean Materials
March 2021



March 2020



The beginning of shifting sands



We were
given sour
LEMONS.



We wanted to
see how it was
being made into
the sweetest

LEMON- ADES.



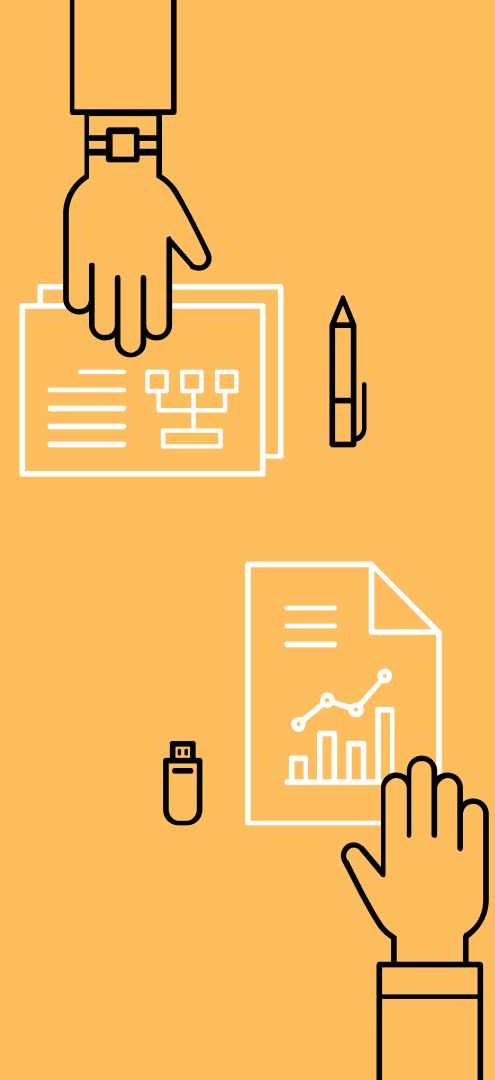
THE SURVEY

- ▶ Purpose:
 - Snapshot/ section view of the services and resources offered at the moment of the survey
- ▶ Target participants:
 - Libraries/ library staff with Korean Collections
- ▶ Duration:
 - November 16, 2020- December 1, 2020



THE SURVEY

- ▶ Survey means:
 - A survey form made with Google Forms
 - An initial participation invitation sent out to the Eastlib mailing list on November 16, 2020
 - A reminder email sent out on November 23, 2020
 - Participants were encouraged to share the survey to other institutions with Korean Collections
- ▶ Questions Asked:
 - Simple & straightforward questions regarding library opening and services provided



THE SURVEY FORM

Covid 19 Special Survey: New Ideas or Services for Korean Materials at Your Library

The Committee on Korean Materials (CKM) of the Council of East Asian Libraries (CEAL) would like to have a survey to understand how our colleagues have adjusted their work during COVID-19 by making any changes or trying new ideas and/or services in order to continue to serve users with Korean materials. Our goal is to collect every effort you have tried during this time regardless of the type of work, size of the project, level of impact or importance. Even if there was nothing to report, please participate in the survey so we can collect that information as well. We will share the survey result with you at the upcoming 2021 Annual Conference at CEAL/CKM session. If you can submit the survey by Dec. 1, 2020, that would be greatly appreciated. If you have any question, please contact the CKM chair, Jude Yang, (jude.yang@yale.edu). Thank you for your participation!

Q1. During the pandemic, has your library tried a new way of doing the library work in your area to support Korean materials and users? (e.g. collection development, cataloging, user services, reference, instruction, ILL, global exchange, networking, etc.)

- Yes
- No but planning to in the near future (in this case please answer Q2 as well)
- No (Skip to Q3)

Q2. If you answered YES or NO BUT PLANNING TO IN THE FUTURE, would you please describe it in more detail? (For instance, curbside pickup, scan&delivery service, virtual office hour/consultation, signing up for free/ expanded e-resources, subscribing to new database, etc.)

Your answer _____

Q3. Is your library open during pandemic?

- Yes
- No
- Partial Open
- Other: _____

Q4. Type of your institution

- University or College Library
- Public Library
- National Library
- Other: _____

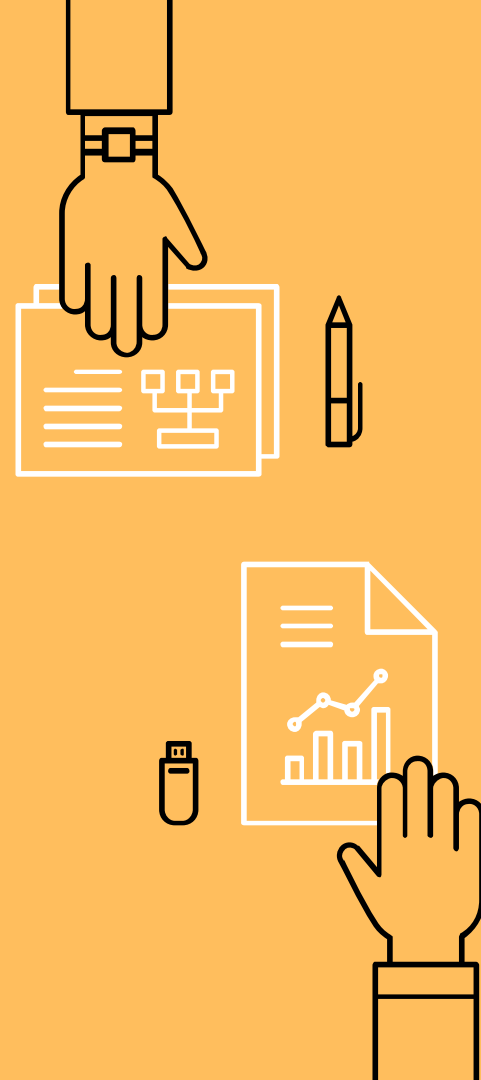
Q5. Title of Your Position

Your answer _____

Q6. Information About You: Name, Email & Institution (Optional)


Your answer _____


Submit



SURVEY INVITATIONS

[eastlib] FW: [CKM] Covid 19 Special Survey ▾ Inbox X

 **Yang, Jude** jude.yang@yale.edu [via listserv.unc.edu](mailto:listserv.unc.edu) Mon, Nov 23, 2020, 8:20 AM ☆ ↶ ⋮

 to The ▾

Dear colleagues affiliated with Korean collections and materials,

This is a friendly reminder of the survey that CKM is asking for your participation. Those who already participated, we truly appreciate it. If you have not, please [open the link](#). It's a very simple and short survey.

Thank you for your support and wish you all a Happy & Safe Thanksgiving!

Jude Yang, CKM

From: Yang, Jude <jude.yang@yale.edu>
Date: Monday, November 16, 2020 at 1:00 PM
To: The eastlib mailing list <eastlib@listserv.unc.edu>
Subject: [CKM] Covid 19 Special Survey

Dear colleagues affiliated with Korean collections and materials,

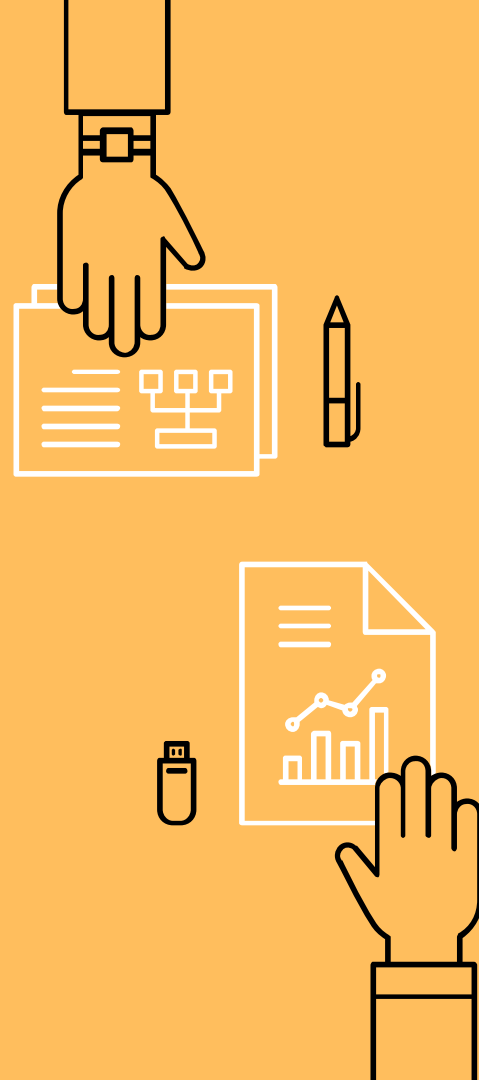
The Committee on Korean Materials (CKM) of the Council of East Asian Libraries (CEAL) would like to have a survey to understand how our colleagues have adjusted their work during COVID-19 by making any changes or trying new ideas and/or services in order to continue to serve users of Korean materials.

Our goal is to collect every effort you have tried during this time regardless of the type of work, size of the project, level of impact or importance. Even if there was nothing to report, please participate in the survey so we can collect that information as well. We will share the survey result with you at the upcoming 2021 Annual Conference at CEAL/CKM session.

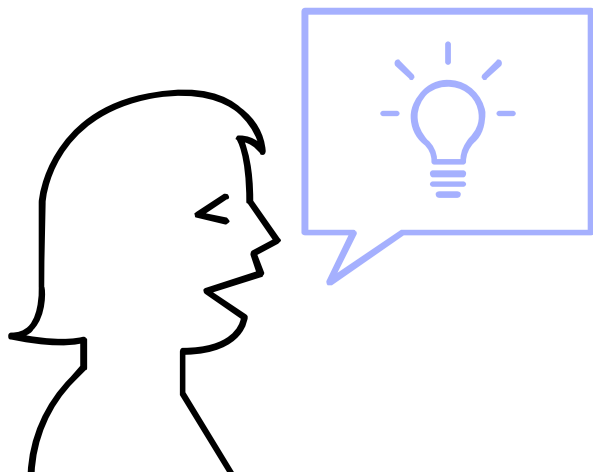
[Go to survey: Here](#) by **Dec. 1, 2020**

If you have any question, please contact the CKM chair, Jude Yang, (jude.yang@yale.edu). Thank you for your participation!

Committee on Korean Materials (2020-2023)
Audrey Chun
Julia Chun
Hyoungbae Lee
Jee-Young Park
Hyokyoung Yi
Jude Yang



SURVEY RESULTS



34 institutions

Participated in filling out the survey

25 open libraries

6 fully open ; 16 partially open libraries

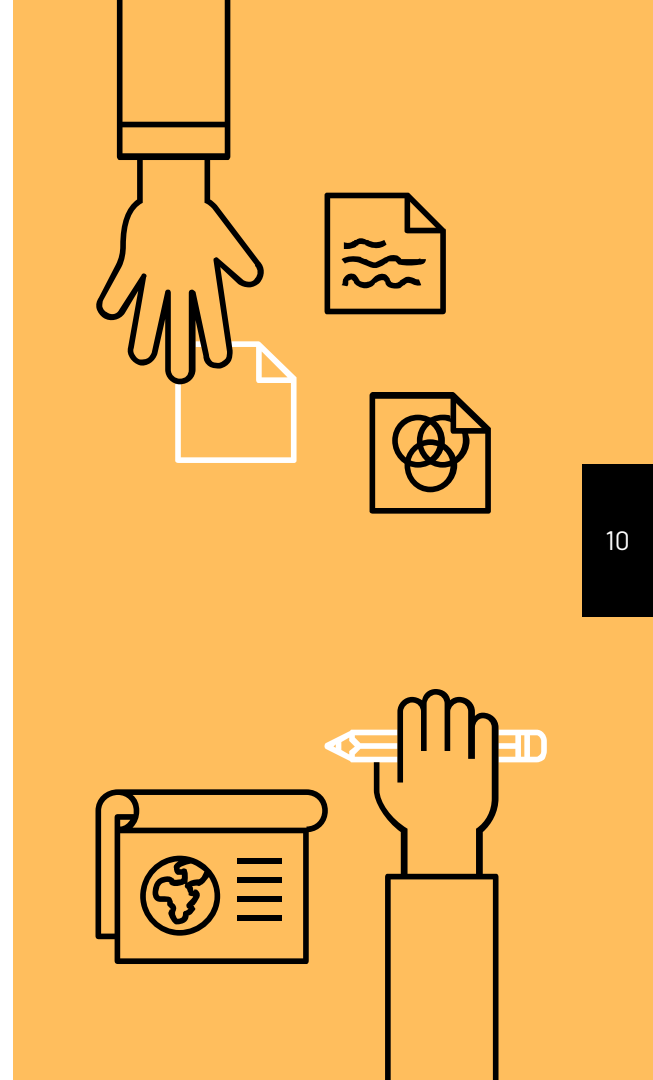
31 institutions

Tried new things in light of COVID-19

SURVEY RESULTS

New ways of work during COVID-19

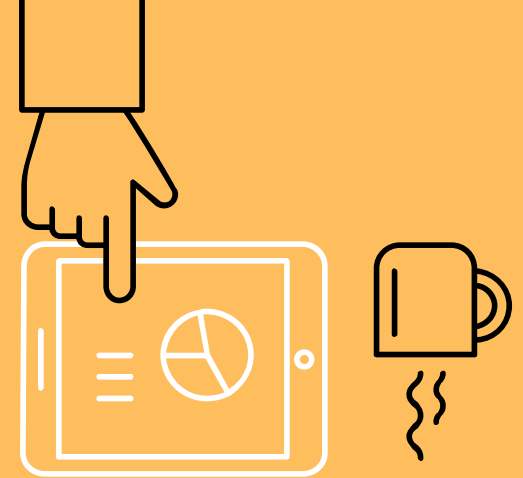
ACCESS TO PRINT RESOURCES	ACCESS TO E-RESOURCES
<ul style="list-style-type: none">▶ 18 institutions provided curbside/ contactless/ appointment pick-up▶ 16 institutions provided a scan service▶ 15 institutions provided a delivery service	<ul style="list-style-type: none">▶ 16 institutions signed up for free/ trial e-resources for Korean and/or Digitized Collections▶ 4 institutions increased ebook purchase - 2 institution purchased only ebooks/resources



SURVEY RESULTS CONTINUED...

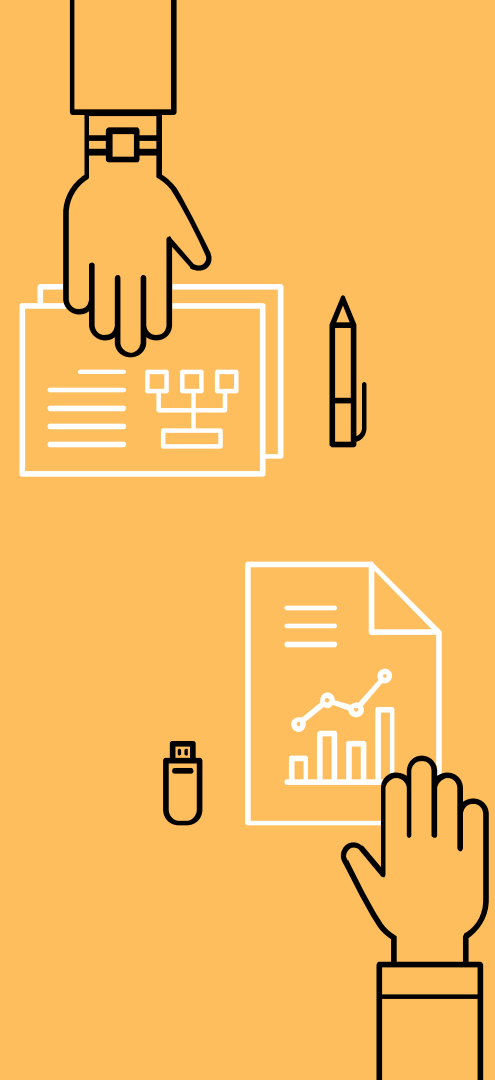
New ways of work during COVID-19

CATALOGING	REFERENCE & INSTRUCTION	STUDY SPACE
<ul style="list-style-type: none">▶ 5 institutions implemented new cataloging workflows (working from home, batch cataloging, reversed workflow, & cataloging of e-resources)	<ul style="list-style-type: none">▶ 17 institutions provided virtual reference & instruction service (extended chat sessions, virtual instructions, & consultations)▶ 1 institution provided onsite reference by appointment	<ul style="list-style-type: none">▶ 2 institutions provided on site study space by appointment



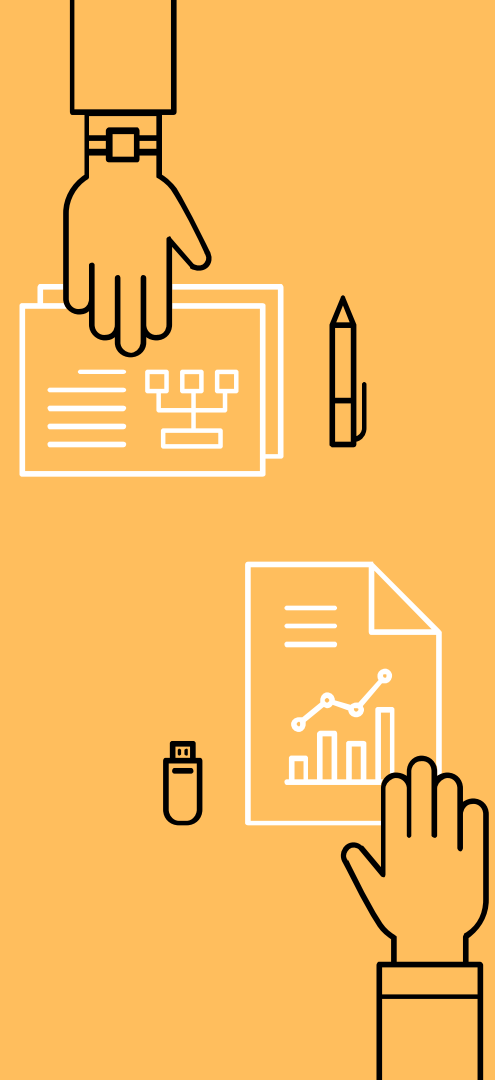
CONCLUSION

- ▶ Libraries, collections, library workflows are not bound by the physical space and resources
- ▶ Creative ways to access to information/ resources
- ▶ Further development of Korean e-resources (ebooks) needed

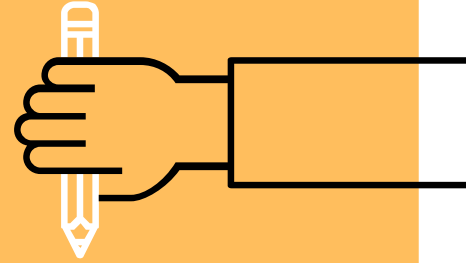


FURTHER STUDY

- ▶ Revisit the situation in the near and distant future to compare and contrast the results as libraries are preparing to open/ back in full operation
- ▶ What was changed? What stayed the same?

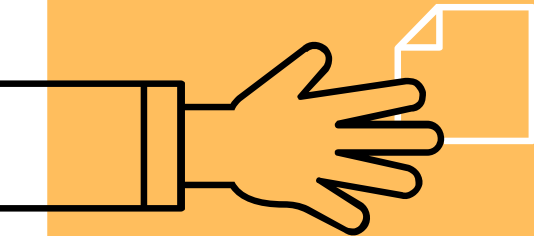


March 2021



Are we at the end of the shifting sands?

Beginning of the “New Norm”



“

Thank you!

